

## **Privacy Policy**

At Adrenaline Gymnastics & Training Centre, we are committed to providing our clients, customers, members with exceptional service. We collect personal information from our customers in the daily activities of the business. This Policy will answer some of the most frequently asked questions and informs you on how we collect and protect the information you entrust to us and protecting your personal information is one of our highest priorities.

### **What type of information do we collect from you?**

We collect personal information from the waivers that you sign or the forms you are required to fill out for classes, birthday parties, group activities, corporate event bookings or camp Information through Adrenaline Gymnastics documents or via a third party, such as iClassPro. We collect the following categories of information:

- Registration information you provide when you fill out a waiver form, including your first name and surname, address, gender, date of birth, email address and password. This includes information provided as a parent or legal guardian for a minor under the age of eighteen years old.
- Transaction information you provide when you request information or purchase a product or service from us, whether on our sites or through our applications, including your postal address, telephone number and payment information
- Information sent either one-to-one or within a limited group using our e-mail, message, chat, post or similar functionality, where we are permitted by law to collect this information
- Information you provide to us when you use our sites and applications, our applications on third-party sites or platforms such as social networking sites, or link your profile on a third-party site.
- Location information when you visit our sites or use our applications, including location information either provided by a mobile device interacting with one of our sites or applications (including through beacon technologies), or associated with your IP address, where we are permitted by law to process this information
- Usage, viewing and technical data, including your device identifier or IP address, when you visit our sites, use our applications on third-party sites or platforms or open emails we send

### **How do we collect this information?**

- We collect information you provide to us when you request products, services or information from us, participate in public forums or other activities on our sites and applications, respond to customer surveys, or otherwise interact with us. Please keep in mind that when you provide information to us on a third-party site or platform, the information you provide may be separately collected by the third-party site or platform. The information we collect is covered by this privacy policy and the information the third-party site or platform collects is subject to the third-party site or platform's privacy practices. Privacy choices you have made on the third-party site or platform will not apply to our use of the information we have collected directly through our applications.

- We collect information through technology, such as cookies, Flash cookies and Web beacons, including when you visit our sites and applications or use our applications on third-party sites or platforms.

### **Why do we collect this information?**

Adrenaline Gymnastics requires the collection of personal information to participate in the club's activities. Information is collected once waivers are signed, birthday parties are booked or registration for our activities such as summer camp, group activities through an organization or school, corporate events or a purchase is made.

The main reasons we collect personal information are:

- to complete mandatory legally binding waivers
- verify age
- provide to emergency personal in the case of an emergency
- to complete a sale or transaction with you
- to book events/tickets/passes
- resolution of customer service issues

Should you agree to sign up for our promotional emails, we will also use your personal information for other, secondary reasons, including:

- upcoming promotions
- marketing through information, coupons and special time sensitive offers

We will also disclose your personal information if we are required by law to do so.

### **Sharing Your Information with Other Companies**

We will not share your personal information except in limited circumstances, including:

- When companies perform services on our behalf, like retaining and storage of waiver information; however, these companies are prohibited from using your personal information for purposes other than those requested by us or required by law
- When we share personal information with third parties to enforce our Terms of Use or rules, to ensure the safety and security of our guests and third parties, to protect our rights and property and the rights and property of our guests and third parties, to comply with legal process or in other cases if we believe in good faith that disclosure is required by law

## **Data Security, Integration and Retention**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a Padlock or looking for “https” at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information.

We have in place contractual obligations with third parties who need access to your personal information requiring them to protect and secure your personal information.

The security, integrity and confidentiality of your information are extremely important to us. We have implemented technical, administrative and physical security measures that are designed to protect guest information from unauthorized access, disclosure, use and modification. From time to time, we review our security procedures to consider appropriate new technology and methods. Please be aware though that, despite our best efforts, no security measures are perfect or impenetrable. We will retain your personal information for the length of time needed to fulfill the purposes outlined in this privacy policy unless a longer retention period is required or permitted by law

## **Your Controls and Choices**

We provide you the ability to exercise certain controls and choices regarding our collection, use and sharing of your information. In accordance with local law, your controls and choices may include:

- You may correct, update and delete your waivers
- You may choose whether to receive from us offers and promotions for our products and services, or products and services that we think may be of interest to you
- You may request access to the personal information we hold about you and that we amend or delete it

## **How do you get my consent?**

When you provide Adrenaline Gymnastics with personal information to complete the waiver, which is attached to each transaction, book events/tickets/passes or return a purchase, we assume you consent to our collecting it and using it for that specific reason only.

### **How do I opt out of a Waiver?**

The waivers are mandatory. Opting out on filling one out, which requires you to provide some personal information, requires you to opt out on the club's activities. The waivers are required for all transactions, bookings, activities at the park, are legally binding and require your consent to participate.

### **Changes to this Privacy Policy**

From time to time, we may change this privacy policy to accommodate new technologies, industry practices, regulatory requirements or for other purposes. We will provide notice to you if these changes are material and, where required by applicable law, we will obtain your consent.

### **How do I get more information?**

Our staff will be happy to answer any questions you may have about your personal information. If you would like more information about our policies, or you would like to see exactly what personal information we have about you in our records, or you wish to register a complaint, please contact:

[agtcgymnastics@gmail.com](mailto:agtcgymnastics@gmail.com)